

PUBLIC ANNOUNCEMENT

United States Bankruptcy Court for the Western District of Pennsylvania

IMPORTANT NOTICE #4

LMP FAQ AND CHANGE OF SERVICER FORM ORDER

The Court is issuing this Public Announcement, as it has done in the past, in order to keep all attorneys and debtors involved in the *Loss Mitigation Program* apprised of new information that has been provided on the Court's Website which affects the LMP.

The Court is pleased to announce the inclusion of a new *LMP Frequently Asked Questions* (FAQ) section to its Website. The FAQ's goal is to provide visitors to the Website with answers to everything from basic information regarding the LMP, such as when the Court's LMP began, to specific information, such as the steps needed to change a servicer on the Portal. The LMP FAQ's can be found at the following link:

<http://www.pawb.uscourts.gov/lmp-faq>.

In that regard, when the Debtor is notified of a change in servicer, in addition to noting that change on the Portal it is incumbent upon Debtor's Counsel to also assure that the pending Loss Mitigation Order is appropriately modified. Up to this time, the Court did not have a standard procedure in place to effect this change. In light of several recent requests to change the servicer on the Loss Mitigation Order the Court has created the *Change of Servicer Form* which is now posted on the Court's Website along with the Interim Modification Order you learned about in a prior Announcement.

Debtor's Counsel is required to file this Form in order to relieve the current servicer of its obligations with respect to the LMP as well as to assure that the new servicer is properly identified (and obligated) in the LMP Order. This form must be filed *in addition* to the steps that Debtor's Counsel must initiate to change the servicer in the Portal (see the FAQ for more information on that process). The *Change of Servicer Form* can be found here:

<http://www.pawb.uscourts.gov/loss-mitigation-program>.