

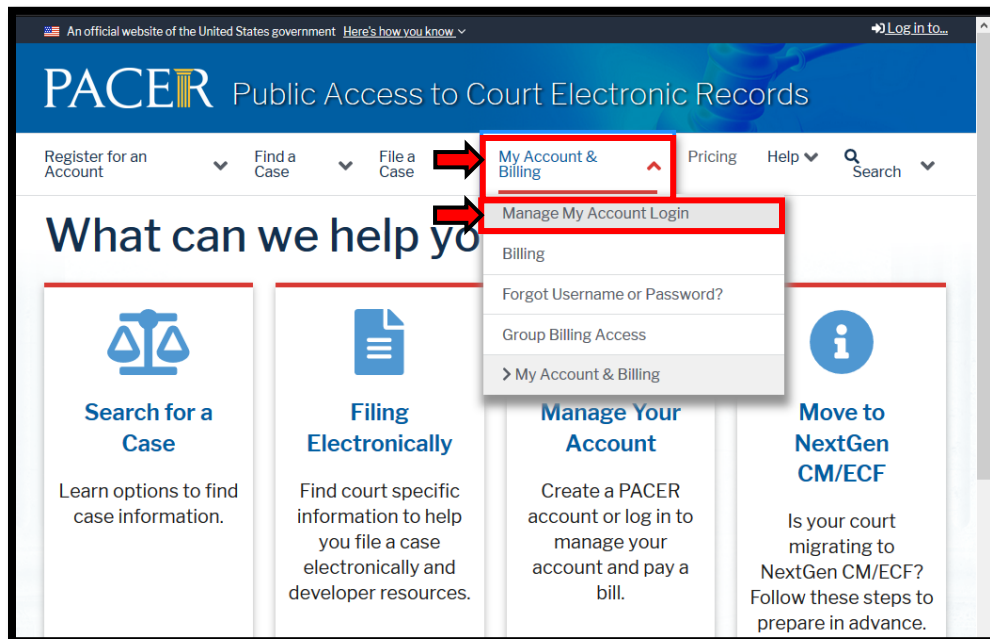


## UPGRADING YOUR PACER ACCOUNT

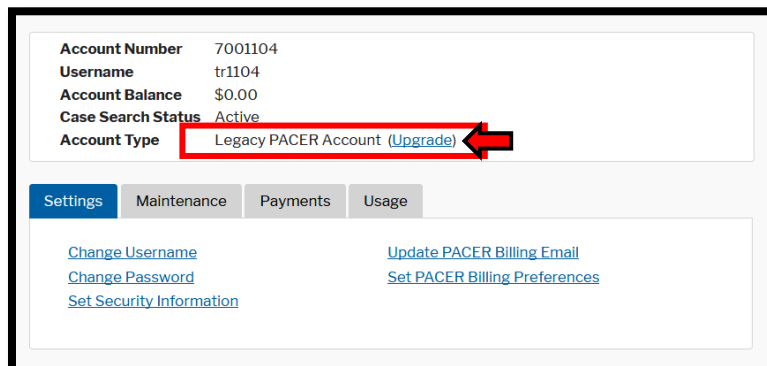
The next generation (NextGen) of CM/ECF provides a new logon module that allows you to use your PACER account to access PACER and any NextGen court in which you are allowed to file. To activate this feature, you must have an upgraded PACER account. If your PACER account was created prior to August 2014, you must upgrade it following the steps listed below.

### Upgrading PACER Account

- STEP 1** Go to [www.pacer.gov](http://www.pacer.gov)
- STEP 2** Click **My Account and Billing**, then **Manage My Account Login**. When prompted, enter your PACER username and password.



- STEP 3** Your account type may be listed as **Legacy PACER Account**. To upgrade, click the **Upgrade** link.





# United States Bankruptcy Court Western District of Pennsylvania

If your account type is listed as **Upgraded PACER Account**, you already have an upgraded account and no action is required.

**STEP 4** You will be directed to the Upgrade PACER Account page. Verify your personal information and update/enter all required information in each tab (**Person**, **Address**, and **Security**).

**Person Tab:** Verify the information listed in the required fields and update, if necessary. Enter your date of birth, and then from the **User Type** list, select a user type, if one was not previously selected. Select the user type that best describes the individual or organization associated with this account. The user type information is used for statistical purposes. Click **Next**.

The screenshot shows the 'Person' tab of the Upgrade PACER Account form. The form is divided into three tabs: 'Person', 'Address', and 'Security'. The 'Person' tab is active. The form contains the following fields:

- Prefix: Select Prefix (dropdown)
- First Name \*: John
- Middle Name: Q.
- Last Name \*: Public
- Generation: Select Generation (dropdown)
- Suffix: Select Suffix (dropdown)
- Date of Birth \*: (calendar icon)
- Email \*: john.q.public@yourdomain.com
- Confirm Email \*: john.q.public@yourdomain.com
- User Type \*: INDIVIDUAL (dropdown)

At the bottom of the form are three buttons: 'Next', 'Reset', and 'Cancel'. Red arrows point to the 'Date of Birth' and 'User Type' fields.

**Address Tab:** Verify and/or update the address information listed. From the **County** list, select your county. Click **Next**.

The screenshot shows the 'Address' tab of the Upgrade PACER Account form. The form is divided into three tabs: 'Person', 'Address', and 'Security'. The 'Address' tab is active. The form contains the following fields:

- Firm/Office: Law Offices of John Q. Public
- Unit/Department: (empty)
- Address \*: 123 Any Street
- Room/Suite: (empty)
- City \*: Your Town
- State \*: New York (dropdown)
- County \*: NEW YORK (dropdown)
- Zip/Postal Code \*: 10022
- Country \*: United States of America (dropdown)
- Primary Phone \*: 555-555-3232
- Alternate Phone: (empty)
- Text Phone: (empty)
- Fax Number: (empty)

At the bottom of the form are four buttons: 'Next', 'Back', 'Reset', and 'Cancel'. A red arrow points to the 'County' field.



United States Bankruptcy Court  
Western District of Pennsylvania

**Security Tab:** Create a new username, password, and security questions. Click **Submit**.

Person Address **Security**

**\* Required Information**

Username \*

Password \*

Confirm Password \*

Security Question 1 \*

Security Answer 1 \*

Security Question 2 \*

Security Answer 2 \*

**STEP 5** Your PACER account is now upgraded. A dialog box displays confirming the upgrade was successful. **NOTE:** You are no longer able to use your old PACER username and password.